



1762 McGaw
 Irvine, Ca 92614
 TEL: (949) 724-9090 FAX: (949) 724-9091

CUSTOMER ACCT#: _____

COMPANY NAME: _____

IDS RMA:

ADDRESS: _____

CITY: _____

STATE: _____ ZIP: _____

VALID FROM:

TEL: () _____

GOOD THRU:

FAX: () _____

CONTACT PERSON:

APPROVED BY: _____ DATE: _____

ITEM DESCRIPTION	QUANTITY	PART OR SERIAL #	INVOICE #	INVOICE DATE	REASON FOR RETURN

Return Policy

- WARRANTY IS FROM DATE OF ORIGINAL INVOICE OF PURCHASE.
- NO RMA # WILL BE ISSUED WITHOUT INVOICE NUMBER.
- RMA # ISSUED IS VALID FOR 15 DAYS.
- MERCHANDISE RETURNED WITHOUT RMA # WILL BE REJECTED.
- DAMAGE TO MERCHANDISE CAUSED BY CUSTOMER WILL BE OUT OF WARRANTY.
- IDS IS NOT RESPONSIBLE FOR LOSS OF DATA IN YOUR HARD-DRIVE DISK IF APPLICABLE.
- CLEARLY MARK RMA # ON THE BOX & SHIPPING LABEL.
- RETURNED ITEMS MUST BE IN ORIGINAL PACKAGING.
- REQUESTS FOR RETURNS ACCEPTED WITHIN 15 DAYS OF ORIGINAL INVOICE DATE.
- PLEASE FILL OUT THIS FORM COMPLETELY AND FAX IT TO (949) 724-9091.
- PLEASE SEND A COPY OF INVOICE ALONG WITH THE PRODUCT.
- THE SHIPPER IS RESPONSIBLE FOR SECURE PACKAGING OF PRODUCTS.
- BE SPECIFIC ON REASONS FOR RETURNS.
- A 15% PERCENT RESTOCKING FEE WILL BE CHARGED ON ALL RETURNED MERCHANDISE.
- NO CLAIMS ACCEPTED 7 DAYS AFTER DELIVERY.
- NO RETURNS ACCEPTED AFTER 15 DAYS. ALL RETURNS MUST BE IN ORIGINAL PACKAGING AND IN RE-SELLABLE CONDITION.